

The Hospice of St Francis

SAFEGUARDING TEAM

The welfare of adults or children in our care is of the utmost importance, and safeguarding them from harm is an integral aspect of this care and support. If you have any safeguarding issues or concerns these must be brought to the attention of a member of our Safeguarding Team who will take the appropriate action.

As a Hospice we have a duty to support any adult who lacks capacity to act or make specific decisions for themselves. Please contact the Safeguarding Team if you would like any further information.



Polly Traxler

Director of Governance, Education & Supportive Care
polly.traxler@stfrancis.org.uk
01442 869550



Fay Richardson

Director of Care and Contracting
fay.richardson@stfrancis.org.uk
01442 869550



Claire Hewitt

Joint Head of Family Support
claire.hewitt@stfrancis.org.uk
01442 869550



Annette Dewey

Joint Head of Family Support
annette.dewey@stfrancis.org.uk
01442 869550



Rachael Scillitoe

Social Work Assistant
rachael.scillitoe2@stfrancis.org.uk
01442 869550



Abi De Laet

Social Worker
abilene.delaet@stfrancis.org.uk
01442 869550



**Diana Joy
(Children's Safeguarding)**

Children & Young Persons Lead
diana.joy@stfrancis.org.uk
01442 869550

HEALTH & SAFETY

We are responsible for the safety of everyone accessing the Hospice. This includes ensuring our premises, equipment and treatments are safe and that we take measures to prevent the spread of infection.

If you have any Health & Safety queries, please contact Bridget Hancock, Estates Manager.
For infection control queries please contact Fay Richardson, Director of Care & Contracting - 01442 869550

DUTY OF CANDOUR

We will always be open and transparent with patients and families in our care. If things go wrong we will apologise and provide truthful information and appropriate support.

If you have any queries, please contact Fay Richardson our Director of Care & Contracting (contact details above).

FREEDOM TO SPEAK UP

We encourage staff to speak up if they have any concerns.

The Hospice's Freedom to Speak Up guardian is Trustee Jenny Jenkins who can be contacted in confidence -

freedomtospeakupguardian@stfrancis.org.uk



The trustee with responsibility for safeguarding is Jenny Jenkins



The Safeguarding Concerns Form is now on Vantage. A link to the form and our Safeguarding Flowchart can be found on the Intranet homepage