



Complementary Therapist - Massage

The Hospice of St Francis Charity provides essential free care across West Hertfordshire and South Buckinghamshire and inspires people to raise over £6million every single year to fund this care.

Complementary Therapy is a key service that sits within the Wellbeing Team. The postholder will deliver high quality massage/aromatherapy to patients that are referred to the Spring Centre and within our In-patient Unit. They will work alongside other members of the Complementary Therapy and Wellbeing team to support patients who may be palliative or on a curative pathway of a life-limiting illness. They will carry out assessments and manage their own caseload from referral to discharge.

Permanent: 7 Hours per week (Band 4)

Salary: 26,000 pro rata

Reports to: Specialist Physiotherapist

Main duties and responsibilities:

Qualifications, Skills, Experience, Knowledge & Approach	<p>Essential:</p> <ul style="list-style-type: none"> • A minimum level 3 recognised qualification in Massage Therapy/Aromatherapy • A current registration and insurance with a recognised Complementary Governing Body (e.g. CThA) • Minimum of 2 years' experience of working within a Massage Therapy role post qualification • Experience of working in Oncology and/or Palliative Care • Detailed, up to date knowledge of quality standards and good practice in a range of complementary therapies. <p>Desirable:</p> <ul style="list-style-type: none"> • Proven experience of working in diverse communities, understanding and overcoming the impact of discrimination • Member of appropriate Special Interest /Therapy Specific Group • Experience of using electronic patient notes system, such as System One • Experience of working both in a multi-professional team and as an autonomous professional
Key Accountabilities, Responsibilities & Tasks	
Communication	<ul style="list-style-type: none"> • Excellent interpersonal and communication skills • Excellent relationship building skills • Resilience when dealing with challenging and complex situations • Self-motivated and able to work on your own initiative within a team environment • See the potential in others and understand the impact of their actions on colleagues

	<ul style="list-style-type: none"> • To have a visible and approachable presence • Can communicate in more than one language relevant to the population served (desirable) • Patient/ Carer centred approach to practice. • To seek and accept regular supervision from line manager.
Internal & External Contacts	<ul style="list-style-type: none"> • Members of the public as patients, carers and family members. • Colleagues and managers in your immediate team/organisation and across specialties and organisations • Actively participate in local and national networking to maintain and develop expert level of knowledge and to act as a resource for education and clinical expertise where required
Decision Making	<ul style="list-style-type: none"> • Able to consolidate learning with speed and efficiency, working with pace and accuracy • The post holder is expected to take significant responsibility and autonomy for their area of work and work with a range of people at all levels internally and externally • Excellent understanding of unconscious bias in your own practice with a solution focused approach to identifying and resolving the blocks to access and engagement • Understand and assess reputational risk, compliance and safeguarding risk and seek appropriate advice • Freedom to act within delegated responsibility and organisational policy and procedure • Act in accordance with professional body requirements and always be accountable for own actions
Mental and Physical Consideration. Working Conditions & Environment	<ul style="list-style-type: none"> • Commitment to the aims and ethos of the Hospice • Continually strive to improve the business • Keen to develop self within role • Ability to work alone with guidance and support from manager • Articulate and able to clearly record their professional activity • Flexible attitude • Empathetic manner • Commitment to professional development • Enthusiastic and self-motivated. • Ability to cope sensitively with patients and carers who may be distressed.
Health & Safety	<ul style="list-style-type: none"> • Understand and comply with all Health and Safety, Fire and Infection Control regulations • Complete all mandatory training and ensure compliance of direct reports and contractors
Safeguarding	<ul style="list-style-type: none"> • Act in a manner always to safeguard the interests of individual patients/clients and their families and justify public trust and confidence in the Hospice of St Francis

This list of tasks and responsibilities is not exhaustive, other relevant and appropriate duties as required by the Manager may be required. This Job Description will be reviewed and can be amended by agreement with the Post Holder and Manager.